WARRANTY REGISTRATION (/WARRANTY)

Warranty Information

Express Warranty

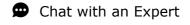
Effective date: 1 October 2020

These warranties apply to purchases made on or after the effective date identified above.

CATEGORY	RESIDENTIAL MODELS	WARRANTY PERIOD	LIMITATIONS OR ENHANCEMENTS	
SUCTION CLEANERS	S5, S10, S20	2 years	1 year on tracks and scrubbers.	
ROBOTIC CLEANERS	RF/ RPB/ RPT/ RPT PLUS	2 years	1 year only on rollers, tracks, pulleys, filter cartridge or bag 1 year only on caddy (if included)	
	VIRON QT1000/ QT1050	3 years	3 years or 1200 running hours on motor block.	
			1 year on wearable parts (filter canister, tyres and roller brush).	
	QB800, QB600	2 years	2 years or 800 running hours on motor block	
			1 year on wearable parts (filter canister, tyres and roller brush)	
	QG50	2 years	1 year on wearable parts (filter canister, tracks and roller brush).	
INFLOOR CLEANING	ALL NET'N'CLEAN	1 year		

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	HALO CHLOR	3 years	1 year on sensors
	HALO pH DOSER	1 year	
	E SERIES (E25, E35) 2 years	2 years	
SALTWATER	VX Series (VX7T, VX9T, VX11T)	3 years	
CHLORINATORS	VIRON V SALT CHLORINATOR with BLUETOOTH (V18 w/ BT, V25 w/BT, V35 w/BT, V45 w/BT)	3 years	1 year only on pH and chlorine Sensors, dosing motor/gearbox and associated tubing/fittings
	VIRON EQUILIBRIUM SERIES with BLUETOOTH (EQ18 w/ BT, EQ25 w/ BT, EQ35 w/ BT, EQ45 w/ BT)	3 years	1 year only on pH and chlorine Sensors, dosing motor/gearbox and associated tubing/fittings
REPLACEMENT CELL & ELECTRODES	All AstralPool electrodes	2 years	
	ROLACHEM RC1	1 year	
CHEMICAL FEEDERS	ROLACHEM RC9, RP9, RO9	3 years	1 year only on pH and Chlorine sensors, dosing motor/ gearbox, and associated tube & fittings
COMPLEMENTARY SANITATION SYSTEMS	UV Sanitiser	2 years	1 year only on UV globe
BLOWERS	SX Blowers	1 year	



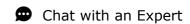
	FX Series Single Speed Pumps (all models)	2 years	1 year only on mechanical seal
	E-Series Single Speed Pumps (all models)	2 years	1 year only on mechanical seal
	E-COMBI EEV2 Pump	2 years	1 year only on mechanical seal
POOL PUMPS	CTX Series Single Speed Pump (all models)	3 years	2 years only on mechanical seal
	BX Series Single Speed Pump (all models)	3 years	2 years only on mechanical seal
	XP Series Single Speed Pump (all models	3 years	2 years only on mechanical seal
	VIRON XT Series Variable Speed Pumps (P320/P520)	3 years	2 years only on mechanical seal

POOL FILTERS	ECA Series Media Filters (all models)	10 years (tank)*	*Labour service will be warranted for the initial 12 months from date of purchase on tanks only 1 year only on multi-port valve and internal components, including O- rings, gaskets and gauges
	CA PREMIUM Series Media Filters (all models)	10 years (tank)*	*Labour service will be warranted for the initial 12 months from date of purchase on tanks only 1 year only on multi-port valve and internal components, including O- rings, gaskets and gauges
	ASTER Side-Mounted Media Filters (all models)	10 years (tank)*	*Labour service will be warranted for the initial 12 months from date of purchase on tanks only 1 year only on multi-port valve and internal components, including O- rings, gaskets and gauges
	FG Fibregalss (Bobbin Wound) Media Filters (all models)	10 years (tank)*	*Labour service will be warranted for the initial 12 months from date of purchase on tanks only 1 year only on multi-port valve and internal components, including O- rings, gaskets and gauges
	ZX Series Cartridge Filters (all models)	5 years	1 year only on Filter Element, 'O-rings and gasket seals
	XC Series Cartridge Filters (all models)	5 years	1 year only on Filter Element, 'O-rings and gasket seals
	UF 80/100 Ultra Fine Cartridge Filters	5 years (tank)	1 year only on Filter Element, 'O-rings and gasket seals ••• Chat with an Expert

VIRON QL 420 / 540 Cartridge Filters IX In-Line Leaf Canister S years The basket is a consumable item and is covered for a period of 30 days ECO INVERTER & VIRON INVERTER & TOP DISCHARGE INVERTER Heat Pumps (all models) ECO INVERTER & VIRON INVERTER & TOP DISCHARGE INVERTER Heat Pumps (all models) HX & JX Gas Heaters (all models) ECO, IX, HiNRG, VIRON EVO Gas Heaters (all models) CI, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas Heat exchanger due to incorrect water chemistry is not covered by warranty. ECO, IX, HINRG, VIRON EVO Gas Heat exchanger of 4500 Four mining hours whichever comes first on wearable to incorrect water chemistry is not covered by warranty. I year or 1500 running hours whichever comes first on wearable spare parts. ECO, IX, HINRG, VIRON EVO Gas Heat exchanger due to incorrect water chemistry is not covered by warranty. I year or 1500 running hours whichever comes first on wearable spare parts. ECO, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas Heaters (all models) ECO, IX, HINRG, VIRON EVO Gas He	-		OorAustralia		
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INVERTER & TOP DISCHARGE INVERTER Heat Pumps (all models) HX & JX Gas Heaters (all models) EXAMPLE POOL HEATERS INVERTER Heat Pumps (all models) HX & JX Gas Heaters (all models) EX JX G		IX In-Line Leaf Canister	5 years		
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1 year or 1500 running hours whichever comes first on wearable spare parts. HALO HUB & XPAND 2 years HALO LITE 2 & 4 2 years VIRON CONNECT 2 years CONNECT LITE & CONNECT 2 years LITE + BLUE CONNECT & BLUE CONNECT 4 years 12 month warranty on battery CONNECT + CALIDORAY UW Pool Lights 1 year 3 months on lamp POOL LIGHTS SLX & FLX Pool and Spa LED Lights 1 year 2 years on niche and cabling WATER FEATURES All Water Features 1 year ACTUATORS All actuators 1 year	POOL HEATERS		4500 running hours whichever	hours whichever comes first. Any damage to the heat exchanger due to incorrect water chemistry is not	
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POOL CONTROLLERS CONNECT LITE & CONNECT LITE + BLUE CONNECT & BLUE CONNECT + CALIDORAY UW Pool Lights 1 year POOL LIGHTS SLX & FLX Pool and Spa LED Lights 1 year 2 years 12 month warranty on battery 3 months on lamp 2 years on niche and cabling Lights WATER FEATURES All Water Features 1 year ACTUATORS All actuators 1 year		HALO LITE 2 & 4	2 years		
LITE +	POOL	VIRON CONNECT	2 years		
CONNECT + CALIDORAY UW Pool Lights 1 year 3 months on lamp POOL LIGHTS SLX & FLX Pool and Spa LED 1 year 2 years on niche and cabling Lights WATER FEATURES All Water Features 1 year ACTUATORS All actuators 1 year	CONTROLLERS		2 years		
POOL LIGHTS SLX & FLX Pool and Spa LED Lights WATER FEATURES All Water Features 1 year ACTUATORS All actuators 1 year			2 years	12 month warranty on battery	
Lights WATER FEATURES All Water Features ACTUATORS All actuators 1 year 1 year 2 years on niche and cabling 1 year 1 year		CALIDORAY UW Pool Lights	1 year	3 months on lamp	
ACTUATORS All actuators 1 year	POOL LIGHTS	· ·	1 year	2 years on niche and cabling	
CIZINANAEDC All alignamana 1 annua	WATER FEATURES	All Water Features	1 year		
SKIMMERS All skimmers 1 year • Chat with an Expert	ACTUATORS	All actuators	1 year		
2 Shat man an axport	SKIMMERS	All skimmers	1 year	Chat with an Expert	

VALVES CMP Diverter Valves, CMP 1 year
Check Valves

CATEGORY	COMMERCIAL MODELS	WARRANTY PERIOD	LIMITATIONS OR ENHANCEMENTS	
COMMERCIAL	ULTRA 250 & ULTRA 500	2 years	2 years warranty or 1,500 hours running hours whichever comes first	
ROBOTIC CLEANERS	ULTRA MAX G	2 years	1 year only on rollers, tracks, pulleys, filter cartridge or bag	
			1 year only on caddy (if included)	
	EASYSALT NEXT	2 Years	7,000 hours on electrode	
			6 months only on pH and ORP sensors	
	PROCHLORE	2 Years	10,000 hours on electrode	
COMMERCIAL SANITATION APPLIANCES			6 months only on pH and ORP senors	
			2 years on FLC sensor, excluding membrane	
	NATURE SALT (LOW SALT)	2 Years	6,000 hours on electrode	
			6 months only on pH and ORP senors	
			2 years on FLC sensor, excluding membrane	
	NEOLYSIS (Chlorinator & UV in same unit)	2 Years	6,000 hours on electrode	
			6 months only on pH and ORP senors	
			2 years on FLC sensor, excluding membrane	
	HELIOX UV	2 years	100 hours only on lamp	
COMMERCIAL POOL PUMPS	KIVU & MAXIM Commercial Pool Pumps	2 years	1 year for O-rings, general seals, mechanical seal and bearings	



	BERLIN, PRAGA, OSLO, RODAS Commercial Filters (all models)	10 years limited*	* Partial warranty		
			Year 1 & Year 2 : 0% payable of invoice total		
			Year 3: 30% payable of invoice total		
COMMERCIAL POOL FILTERS			Year 4: 40% payable of invoice total Year 5: 50% payable of invoice total		
			Year 6: 60% payable of invoice total		
			Year 7: 70% payable of invoice total		
			Year 8: 80% payable of invoice total		
			Year 9: 90% payable of invoice total		
COMMERCIAL HEAT PUMP	COMMERCIAL Heat Pump	3 years	5 years on heat exchanger and cabinet		
			3 years on compressor and evaporator		
			1 year on thermostat, switched and other components		
			Any damage to the heat exchanger due to incorrect water chemistry is not covered by warranty.		
COMMERCIAL	AP 200 Series Commercial	2 Years	6 months only on pH and ORP sensors		
POOL CONTROLLERS	Controllers		2 years on FLC sensor, excluding membrane		

Fluidra Group Australia Pty Ltd (Fluidra) warrants that its Products will be free from defects in materials and workmanship when used in domestic swimming pools. This express warranty only applies to services within Australia, New Zealand, Pacific Islands, China, Thailand, Indonesia, Singapore, Vietnam and Malaysia to products purchased within Australia, New Zealand, Pacific Islands, China, Thailand, Indonesia, Singapore, Vietnam and Malaysia from Authorised Dealers. Please refer to https://www.astralpool.com.au/warranty-information (../warranty-information) for warranty periods for each of the AstralPool Products.

For the purposes of this warranty, 'domestic swimming pool' means a swimming pool on a single dwelling site. Products used at other sites, including (but not limited to) hotels, swimming schools, rehabilitation and therapy centres, apartment buildings, townhouse complexes and other multiple dwelling sites, are generally operated for significantly longer periods and are subject to more wear and tear than Products used in domestic swimming pools. Consequently, for all Products used at such sites the warranty period is 1 year instead of the periods set out above. Fluidra, may, however, in its absolute discretion, consider extending the 1 year warranty period for AstralPool Products used at particular sites because of actual usage patterns. Any such extension shall only be binding if Fluidra gives it expressly in writing.

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PRODUCT WARRANTY REGISTRATION

HOW TO MAKE A WARRANTY CLAIM?

ADDITIONAL GUARANTEES, RIGHTS AND REMEDIES

(https://www.fluidra.com/)



(https://www.facebook.com/AstralPoolAustralia/)



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(https://www.instagram.com/astralpoolaustralia/)



(https://www.youtube.com/user/AstralPool10)

